

Important Notice to our Customers

Product Change Notice 240115A

Date: January 15, 2024

Re: EOL (End of Life) Vapor Pro CT-3100, CT-3100-L, CT-3500, & CT-3500-L

To Our Valued Customers:

We appreciate your use of the Computrac brand of moisture analyzers. The purpose of this notice is to inform you that due to limited availability of replacement components, as of April 1, 2023, AMETEK Brookfield will no longer offer repair on Vapor Pro CT-3100L & CT-3500L instruments. In addition, product support will be discontinued as of December 31, 2023.

PCN Type:

Notice of end of product life (EOL) informing customers that all repair AND calibration services for Vapor Pro CT-3100, CT-3100-L, CT-3500, & CT-3500-L Moisture Analyzers will no longer be offered after December 31, 2023. Customers of affected instruments are encouraged to migrate to an alternative Computrac product for new purchases.

Product(s) Affected:

Computrac Vapor Pro CT-3100, CT-3100-L, CT-3500, & CT-3500-L Moisture Analyzers.

Customer Impact:

Due to the age of these instruments and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of December 31, 2023. Customers of affected instruments are encouraged to migrate to an alternative Computrac product for new purchases.

Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the [Computrac product pages](#) for more information on our current lines of moisture analyzers, including the [Vapor Pro XL](#).

Contact:

AMETEK Brookfield
11 Commerce Blvd.
Middleboro, MA 02346 USA
Phone: (508) 946-6200
Email: MA-MID.ccs@ametek.com

Material Characterization At Its Best!™