



Important Notice to our Customers

Product Change Notice 220621A

Date: June 21, 2022

Re: EOL ETS-2000 and KU-1 viscometers

To Our Valued Customers:

We appreciate your use of ETS-2000 and KU-1 viscometers. The purpose of this notice is to inform you that the family of ETS-2000 and KU-1 viscometers will no longer be repaired or serviced after June 21, 2022.

PCN Type:

Notice of end of product service and life (EOL) informing customers that all repair AND calibration services for ETS-2000 and KU-1 viscometers will no longer be offered after June 21, 2022.

Product(s) Affected:

ETS-2000 and KU-1 viscometers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of June 21, 2022.

AMETEK Brookfield offers products that perform similar functions as the ETS-2000 and KU-1 viscometers, including the KU-3 viscometer, that can be used in most instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of viscometers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

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