

Important Notice to our Customers

Product Change Notice 220315B

Date: Mar. 15, 2022

Re: EOS RS3, RS4, and RS+ rheometers

To Our Valued Customers:

We appreciate your use of the RS3, RS4, and RS+ rheometers. The purpose of this notice is to inform you that these products will no longer be serviced for repair after March 15, 2022.

PCN Type:

Notice of end of product service (EOS) informing customers that repair services for existing RS3, RS4, and RS+ rheometers will no longer be offered after March 15, 2022.

Product(s) Affected:

RS3, RS4, and RS+ rheometers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue product repair services and support as of March 15, 2022. Please note that AMETEK Brookfield will continue to offer factory calibration for these products.

The recently introduced RSX family of rheometers from AMETEK Brookfield was designed to be the successor to the RS3, RS4, RS+, and RST rheometers and provides improved functionality and an enhanced user experience for customers. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on this and other laboratory viscometers and rheometers, or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

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