

### **Important Notice to our Customers**

**Product Change Notice 240510A** 

Re: Silicone viscosity standard fluids - new bottles

#### To Our Valued Customers:

We appreciate your use of silicone viscosity standard fluids. The purpose of this notice is to inform you that these products will transition from 32 oz./1000 mL glass to plastic bottles for fluids with a viscosity of less than 30,000 cP (special order silicone fluids less than 20,000 cP).

## **PCN Type:**

Notice of a change in packaging for selected silicone viscosity fluids. Please note that this change does not affect the fluids themselves, only the containers used for shipment and storage, and only for fluids with a viscosity of less than 30,000 cP (special order silicone fluids less than 20,000 cP).

## **Product(s) Affected:**

General purpose silicone fluids (less than 30,000 cP) Special order silicone fluids (less than 20,000 cP)

#### **Customer Impact:**

Due to concerns related to the transportation and storage of lower viscosity fluids (<30,000 cP) when using glass containers, beginning in May 2024 we will be transitioning these products to a more durable plastic container. This change is expected to take several months to fully implement, so customers may receive mixed shipments during this transition period and may notice differences in how these products are shipped. Below is a visual comparison of the two containers for reference:



32 oz (1000 mL) Glass Container (Old)



32 oz (1000 mL) Plastic Container (New)

Date: May 10, 2024

Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on these products as well as our current lines of instrumentation and software.

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