



## Important Notice to our Customers

**Product Change Notice 210326A**

**Date: Mar. 26, 2021  
(Revised Oct. 8, 2021)**

**Re: EOM TT-100 process viscometers**

### **To Our Valued Customers:**

We appreciate your use of the TT-100 process viscometer. The purpose of this notice is to inform you that this product will no longer be manufactured after March 31, 2022.

### **PCN Type:**

Notice of end of product manufacturing (EOM) requiring customers to migrate to an alternative product for new purchases, TT-100 process viscometers will no longer be available for sale after March 31, 2022.

### **Product(s) Affected:**

TT-100 process viscometers

### **Customer Impact:**

Due to component availability issues and declining demand, as of March 31, 2022, customers will no longer be able to place orders for new TT-100 process viscometers. Also, effective immediately, no new TT-100 configurations will be created, only reorders of previously configured TT-100 model numbers purchased by existing customers will be offered until March 31, 2022, and lead times for this product may be extended. TT-100 process viscometers can currently be serviced and will continue to be eligible for service after the EOM date of March 31, 2022, subject to the following:

- All service and repair parts sales will be at the discretion of AMETEK Brookfield and subject to parts availability.
- Units older than 10 years, as determined by the serial number, will be considered end of life (EOL) and not eligible for service or repair.
- All NEMA 7 or ATEX TT-100s will also be considered EOL on March 31, 2022.
  - No service or repair parts can be offered on NEMA 7 and ATEX TT-100 process viscometers after March 31, 2022.
  - IECEx units are not affected and can continue to receive repair parts and service (at the discretion of AMETEK Brookfield) after March 31, 2022.

AMETEK Brookfield offers products that perform similar functions as the TT-100 viscometer, such as the FAST line of process viscometers, that can be used in many instances. Please visit the AMETEK Brookfield website at [www.brookfieldengineering.com](http://www.brookfieldengineering.com) for more information on this and other viscometers and rheometers, or contact AMETEK Brookfield for recommendations on alternate products.

### **Contact:**

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