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## MAX 2000(XL) & 1000 End of Service Notice

January 25, 2018 By AMETEK Brookfield

### Thank you for your support of the Computrac® brand of moisture analyzers.

Due to limited availability of replacement components, Arizona Instrument will be discontinuing repair services on these instruments effective **June 1, 2018**.

- **Computrac® MAX® 2000 and 2000XL** High-Performance Moisture Analyzer – Revision 4.20 to 4.36
- **Computrac® MAX® 1000** Moisture Analyzer – Revision 4.19 to 4.35

*To verify your revision, turn your instrument off and back on. The revision will briefly appear in the lower section of the startup screen.*

Please note that any instrument with a revision prior to those listed above is no longer able to be calibrated or repaired. Refer to the **Computrac MAX 2000, 1000, 500 End of Life Notification** for more details about instruments with revisions prior to those listed above.

Extended warranties for instruments included in this end of service announcement will remain available for purchase until **June 1, 2018**. Instruments with extended warranties current as of **June 1, 2018**, will be serviced according to the terms of the warranty. Arizona Instrument will continue to provide calibration services for Computrac® instruments included in this end of service notification. However, if an instrument covered by this end of service notification is sent in for calibration and then found to be in need of repair, we will not be able to provide calibration services.

Visit our [Computrac product page](#) for more information on our current line of moisture, solids and ash analyzers, including the **Computrac® MAX® 4000XL**.

**Thank you for your continued support. If we can help you with any questions, please contact us online, call us at 800-528-7411, or email us at [customerservice.azic@ametek.com](mailto:customerservice.azic@ametek.com).**

Sincerely,

Rick Ervin | Sales Manager

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