

## End of Service Notice

January 13, 2014 By Rick Ervin

**Due to low availability of components needed for repair, Arizona Instrument LLC will be discontinuing repair services on the below list of instruments effective May 1, 2015.**

- **Computrac® MAX® 2000** High Performance Moisture Analyzer – Revision 3.09 and earlier
- **Computrac® MAX® 1000** Moisture Analyzer – Revision 4.19b and earlier
- **Computrac® MAX® 500** Moisture Analyzer

*To verify your revision, turn your instrument off and back on. The revision will briefly appear in the lower section of the start-up screen.*

This end of service notification does not apply to the Computrac MAX 2000XL, Computrac MAX 1000 analyzers with revision number 4.20 or greater or to instruments with extended warranties current as of May 1, 2015, which will still be serviced in accordance with the terms of the warranty. After May 1, 2015 no extended warranties for these instruments will be renewed.

Arizona Instrument will continue to provide calibration services for all Computrac analyzers, including those covered by this end of service notification. However, if an instrument covered by this end of service notification is sent in for calibration and found to be in need of repair, calibration services will not be able to be provided.

Visit our [Computrac Product Page](#) for more information on our latest moisture, solids and ash analyzers: the **Computrac® Vapor Pro®**, **Computrac® MAX® 4000XL** and the **Computrac® MAX® 5000XL**.

**Thank you for your continued support. If we can help you with any questions, please contact us online, call us at (800) 528-7411 or email us at [support@azic.com](mailto:support@azic.com).**

Sincerely,



Rick Ervin | Vice President – Sales

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