

JEROME* COMPUTRAC*

Jerome 431-X Mercury Vapor Analyzer **** End of Repair Service Notice****

Product Change Notice 200301A

Date: March 1, 2020 (updated March 3, 2021)

To Our Valued Customers:

We appreciate your use of the Jerome brand of hazardous gas and vapor analyzers. The purpose of this notice is to inform you that due to limited availability of replacement components, AMETEK Brookfield will be discontinuing repair services on Jerome 431-X instruments manufactured before December 19, 2011.

- For units manufactured on or before Dec. 31, 2009, this change is effective on <u>Dec. 31, 2020.</u>
- For units manufactured between Jan. 1, 2010 and Dec. 19, 2011, this change is effective on <u>Dec.</u> 31, 2021.

PCN Type:

Notice of end of product service (EOS) informing customers that repair services for selected legacy Jerome 431-X instruments will no longer be offered. Customers of affected instruments are encouraged to migrate to an alternative Jerome product for new purchases.

Product(s) Affected:

- Effective Dec. 31, 2020: Jerome 431-X Mercury Vapor Analyzer with serial numbers 4922 or below manufactured before Dec. 31, 2009.
- Effective Dec. 31, 2021: Jerome 431-X Mercury Vapor Analyzer with serial numbers between 4923 up to and including 5074, manufactured between Jan. 1, 2010 and Dec. 19, 2011.

Customer Impact:

Customers may continue to send their Jerome 431 in for calibration service. However, after these dates we will no longer be able to provide repairs to these instruments. Please note that AMETEK Brookfield will continue calibration and repair services for Jerome 431-X instruments manufactured after Dec. 19, 2011. Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the <u>Jerome product pages</u> for more information on our current lines of hydrogen sulfide and mercury vapor analyzers, including the <u>Jerome J505</u>.

Thank you for your continued support. If we can help you with any questions, please <u>contact us online</u>, call us at 800-528-7411, or email us at <u>customerservice.azic@ametek.com</u>.