

JEROME* COMPUTRAC*

Jerome 431-X Mercury Vapor Analyzer

**** End of Repair Service Notice****

March 1, 2020 By AMETEK Brookfield

Product Change Notice 200301A

Date: March 1, 2020

To Our Valued Customers:

We appreciate your use of the Jerome Mercury Vapor Analyzers. The purpose of this notice is to inform you that, due to limited availability of replacement components, AMETEK Brookfield will be discontinuing repair services on the Jerome 431-X instruments manufactured before December 31, 2009.

This change will be effective December 31, 2020.

PCN Type:

Notice of end of product repair service requiring customers to migrate to an alternative Jerome product for *new* purchases after December 31, 2020.

Product(s) Affected:

Jerome 431-X Mercury Vapor Analyzer with serial number 4922 or below manufactured before 12/31/2009.

Customer Impact:

Customers may continue to send their Jerome 431 in for calibration service. However, after this date we will no longer be able to provide repairs to these instruments.

Please note that AMETEK Brookfield will continue calibration and repair services for Jerome 431-X instruments manufactured after December 31,2009.

Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the <u>Jerome product pages</u> for more information on our current lines of hydrogen sulfide and mercury vapor analyzers, including the <u>Jerome J505</u>.

Thank you for your continued support. If we can help you with any questions, please <u>contact us</u>, call us at 800-528-7411, or email us at customerservice.azic@ametek.com.