



Important Notice to our Customers

Product Change Notice 201223A

Date: Dec. 23, 2020

(rev. Oct. 1, 2021)

Re: EOM AST process viscometers

To Our Valued Customers:

We appreciate your use of AST process viscometers. The purpose of this notice is to inform you that this product will no longer be manufactured after Dec. 23, 2020. Please note that the FAST line of process viscometers (successor to the AST) is not affected by this notice.

PCN Type:

Notice of end of product manufacturing (EOM) requiring customers to migrate to an alternative product for new purchases, AST process viscometers no longer be offered after Dec. 23, 2020.

Product(s) Affected:

AST process viscometers

Customer Impact:

Due to the introduction of the FAST family of process viscometers, as of Dec. 23, 2020, customers will no longer be able to place new orders for AST process viscometers. Please note that AMETEK Brookfield will continue to offer calibration and repair services (subject to parts availability) for this product.

The recently introduced FAST family of process viscometers from AMETEK Brookfield was designed to be the successor to the AST process viscometers and provides improved functionality and an enhanced user experience for customers. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on this and other laboratory viscometers and rheometers, or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

AMETEK Brookfield

11 Commerce Blvd.

Middleboro, MA 02346 USA

Phone: (508) 946-6200

Email: MA-MID.ccs@ametek.com