

JEROME COMPUTRAC

Vapor Pro CT-3100L **** End of Product Life Notice****

Product Change Notice 220128A

Date: January 28, 2022

To Our Valued Customers:

We appreciate your use of the Computrac brand of moisture analyzers. The purpose of this notice is to inform you that due to limited availability of replacement components, as of April 1, 2022, AMETEK Brookfield will be discontinuing all product support on Vapor Pro CT-3100L instruments manufactured on or before April 1, 2010 (serial numbers 310436 and below).

PCN Type:

Notice of end of product life (EOL) informing customers that all support services for selected legacy Vapor Pro CT-3100L instruments will no longer be offered. Customers of affected instruments are encouraged to migrate to an alternative Computrac product for new purchases.

Product(s) Affected:

Effective April 1, 2022: Vapor Pro CT-3100L Moisture Analyzers with serial numbers 310436 or below, manufactured before April 1, 2010.

Customer Impact:

As of April 1, 2022, customers can no longer send in their Vapor Pro CT-3100L in for repair or calibration services. Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the <u>Computrac product pages</u> for more information on our current lines of moisture analyzers, including the <u>Vapor Pro XL</u>.

Thank you for your continued support. If we can help you with any questions, please <u>contact us</u> <u>online</u>, call us at 800-528-7411, or email us at <u>customerservice.azic@ametek.com</u>.