

Vapor Pro CT-3100L

****** End of Repair Service Notice******

Product Change Notice 210512A

Date: May 12, 2021

To Our Valued Customers:

We appreciate your use of the Computrac brand of moisture analyzers. The purpose of this notice is to inform you that due to limited availability of replacement components, AMETEK Brookfield will be discontinuing repair services on Vapor Pro CT-3100L instruments manufactured on or before April 1, 2010 (serial numbers 310436 and below).

PCN Type:

Notice of end of product service (EOS) informing customers that repair services for selected legacy Vapor Pro CT-3100L instruments will no longer be offered. Customers of affected instruments are encouraged to migrate to an alternative Computrac product for new purchases.

Product(s) Affected:

Effective May 12, 2021: Vapor Pro CT-3100L Moisture Analyzers with serial numbers 310436 or below, manufactured before April 1, 2010.

Customer Impact:

Customers can no longer send in their Vapor Pro CT-3100L in for repair, although customers may continue to send in these instruments in for calibration service until April 1, 2022. Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the [Computrac product pages](#) for more information on our current lines of moisture analyzers, including the [Vapor Pro XL](#).

Thank you for your continued support. If we can help you with any questions, please [contact us online](#), call us at 800-528-7411, or email us at customerservice.azic@ametek.com.