



## **Important Notice to our Customers**

**Product Change Notice 201111D**

**Date: Nov. 11, 2020**

**Re: EOS Explosion Proof Dial viscometer**

### **To Our Valued Customers:**

We appreciate your use of the Explosion Proof Dial viscometer. The purpose of this notice is to inform you that the Explosion Proof Dial will no longer be serviced for repair after Nov. 11, 2020.

### **PCN Type:**

Notice of end of product service (EOS) informing customers that repair services for existing Explosion Proof Dial viscometers will no longer be offered after Nov. 11, 2020.

### **Product(s) Affected:**

Explosion Proof Dial viscometer

### **Customer Impact:**

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support as of Nov. 11, 2020. Please note that AMETEK Brookfield will continue to offer factory calibration for these products. This notice does not affect the standard Dial Reading viscometer.

Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the AMETEK Brookfield page at [www.brookfieldengineering.com](http://www.brookfieldengineering.com) for more information on our current line of viscometers.

### **Contact:**

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