



Important Notice to our Customers

Product Change Notice 201111B

Date: Nov. 11, 2020

Re: EOM Falling Ball viscometer

To Our Valued Customers:

We appreciate your use of the falling ball viscometer. The purpose of this notice is to inform you that the falling ball viscometer (KF40) will no longer be manufactured after Nov. 11, 2020.

PCN Type:

Notice of end of product manufacturing (EOM) requiring customers to migrate to an alternative product for new purchases; falling ball viscometers will no longer be offered after Nov. 11, 2020.

Product(s) Affected:

Falling Ball (KF40) viscometer

Customer Impact:

Due to component availability issues, as of Nov. 11, 2020, customers will no longer be able to place new orders for this product. Please note that AMETEK Brookfield will continue to offer calibration and repair services for this product.

AMETEK Brookfield offers products that perform similar functions as the falling ball viscometer, such as the DVE, that can be used in many instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of laboratory viscometers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

AMETEK Brookfield
11 Commerce Blvd.
Middleboro, MA 02346 USA
Phone: (508) 946-6200
Email: MA-MID.ccs@ametek.com