



Important Notice to our Customers

Product Change Notice 201111C

Date: Nov. 11, 2020

Re: EOS KU-1 viscometer

To Our Valued Customers:

We appreciate your use of the KU-1 viscometer. The purpose of this notice is to inform you that the KU-1 will no longer be serviced for repair after Nov. 11, 2020.

PCN Type:

Notice of end of product service (EOS) informing customers that repair services for existing KU-1 viscometers will no longer be offered after Nov. 11, 2020.

Product(s) Affected:

KU-1 viscometer

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support as of Nov. 11, 2020. Please note that AMETEK Brookfield will continue to offer factory calibration for these products.

Please contact AMETEK Brookfield for recommendations on alternate products, such as the KU-3. Also, visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of viscometers.

Contact:

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