

Important Notice to our Customers

Product Change Notice 211001C

Date: Oct. 1, 2021

Re: EOL KV-100 and PV-100 process viscometers

To Our Valued Customers:

We appreciate your use of KV-100 and PV-100 process viscometers. The purpose of this notice is to inform you that KV-100 and PV-100 process viscometers will no longer be repaired or serviced after Oct. 1, 2021.

PCN Type:

Notice of end of product service and life (EOL) informing customers that all repair AND calibration services for KV-100 and PV-100 process viscometers will no longer be offered after Oct. 1, 2021.

Product(s) Affected:

KV-100 and PV-100 process viscometers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of Oct. 1, 2021.

AMETEK Brookfield offers products that perform similar functions as the KV-100 and PV-100 process viscometers, including the FAST line of process viscometers, that can be used in many instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of process viscometers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

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