

Important Notice to our Customers

Product Change Notice 220621B Date: June 21, 2022

Re: EOL QTS and LFRA texture analyzers

To Our Valued Customers:

We appreciate your use of QTS and LFRA texture analyzers. The purpose of this notice is to inform you that the QTS and LFRA texture analyzers will no longer be repaired or serviced after June 21, 2022.

PCN Type:

Notice of end of product service and life (EOL) informing customers that all repair AND calibration services for QTS and LFRA texture analyzers will no longer be offered after June 21, 2022.

Product(s) Affected:

QTS and LFRA texture analyzers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of June 21, 2022.

AMETEK Brookfield offers products that perform similar functions as the QTS and LFRA texture analyzers, including the CTX texture analyzer, that can be used in most instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of texture analyzers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

AMETEK Brookfield 11 Commerce Blvd. Middleboro, MA 02346 USA Phone: (508) 946-6200

Email: MA-MID.ccs@ametek.com