

Important Notice to our Customers

Product Change Notice 221201A

Date: Dec. 1, 2022

Re: EOL RS3, RS4, and RS+ Rheometers

To Our Valued Customers:

We appreciate your use of RS3, RS4, and RS+ rheometers. The purpose of this notice is to inform you that the family of RS3, RS4, and RS+ rheometers will no longer be repaired or serviced after January 31, 2023.

PCN Type:

Notice of end of product service and life (EOL) informing customers that all repair AND calibration services for RS3, RS4, and RS+ rheometers will no longer be offered after January 31, 2023.

Product(s) Affected:

RS3, RS4, and RS+ rheometers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of January 31, 2023.

AMETEK Brookfield offers products that perform similar functions as RS3, RS4, and RS+ rheometers, including the new RSX rheometer, that can be used in most instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of viscometers and rheometers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

AMETEK Brookfield
11 Commerce Blvd.
Middleboro, MA 02346 USA
Phone: (508) 946-6200
Email: MA-MID.ccs@ametek.com

Material Characterization At Its Best!™