

## Important Notice to our Customers

**Product Change Notice 210716A**

**Date: July 16, 2021**

**Re: Texture Pro 1.0.19 software**

### **To Our Valued Customers:**

We appreciate your use of AMETEK Brookfield viscometers, rheometers, and software. The purpose of this notice is to inform you that Texture Pro software has been updated to improve functionality and customer experience.

### **PCN Type:**

Notice of product change, encouraging customers to update all current installations of Texture Pro software.

### **Product(s) Affected:**

Texture Pro software

### **Customer Impact:**

Customers are encouraged to update current installation of Texture Pro software. This release implements new features and improvements which include:

### *Release notes*

#### New Features/Improvements Implemented:

- Signing hierarchy implementation.
- E-commerce implementation for Texture Pro CTX.
- Functionality software change in order to remove the "Require Login" option from the Advanced Edition.
- Improvement- automatic archive implementation, replacement Retention Time with automatic archive of audit trail entries.
- Implementation for new XLSX save/export format.
- Statistical report improvement in order to make sure that report graph shows only relevant datasets.
- Implementation of SQL Update script decryption and encryption for DB restoration procedure.
- Improvement for Audit Trail accessibility, add ability to add comments to Audit Trail.

#### Bugs Fixed

- Fix for wrong Hardness, Springiness and Springiness index calculation.
- Fix to make sure that when the user is created there are no user duplicates within Groups list of the Membership tab.
- Fix for export test in Native Format.
- Fix to make sure that User with minimum permissions can't have access to Create/Edit Account option.
- Fix to make sure that User with no rights to delete data file could not overwriting data file when running test with sample number set up manually.
- Fix for "Tbl\_ResultSet:Can't perform this Operation on a close dataset" error.
- Fix for Audit trial search Audit trial entry of search phrase "A data file is signed" and "A test method is signed" will not yield any result even though data and method signed entry exist.
- Fix to Disable "Delete" option with Security Settings>Users tab> on user right click menu.

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- Fix to make sure that TPA parameters "Always measure target distance from trigger point on 1st cycle" check box does not get unchecked on fixture or probe selection.
- Fix and change for probe behavior when "Go to Start" button is clicked-Make sure Probe goes to Start not only when test is canceled but always.
- Fix for Invalid integer pop-up after a Tension test.
- Fix for when Rigidity 2 values do not match View Report.
- Fix for when Password Recovery utility does not work if user's PC has date format separated by '-'.

Customers with current installations of Texture Pro can log in to the licensing website (<https://ametekbrookfield.flexnetoperations.com/flexnet/operationsportal/logon.do>) using their existing Activation ID, download the Texture Pro 1.0.19 installation, and run this installation to update their software.

Please visit the AMETEK Brookfield page at [www.brookfieldengineering.com](http://www.brookfieldengineering.com) for more information on laboratory viscometers, rheometers, and software.

Thank you for your continued support. If we can help you with any questions, please contact us online, call us at (508) 946-6200, or email us at [MA-MID.ccs@ametek.com](mailto:MA-MID.ccs@ametek.com).

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