



Important Notice to our Customers

Product Change Notice 210415A

Date: April 15, 2021

Re: TexturePro CT 1.10.39 software

To Our Valued Customers:

We appreciate your use of AMETEK Brookfield viscometers, rheometers, and software. The purpose of this notice is to inform you that TexturePro CT software has been updated to improve functionality and customer experience.

PCN Type:

Notice of product change, encouraging customers to update all current installations of TexturePro CT software.

Product(s) Affected:

TexturePro CT software

Customer Impact:

Customers are encouraged to update current installation of TexturePro CT software. This release implements new features and improvements which include:

Release notes

New Features/Improvements Implemented:

- Implement Flexera Licensing
- Implement ability to change multiple units on the restart.
- Fix for audit trail: record audit trail event - "Data was Collected" for those cases when test run was canceled.
- Fix for data detail within sample information to make sure test method properties show correct units.
- Fix for time out data transmission error at the start of any test run following a Rupture test.
- Fix for audit trail where entries added during a session do not appear until software is restarted.
- Fix for user password rules, to allow different users to have the same password. Current version prevents users from having same password.
- Fix and new rule implementation to make sure that user always must belong to a group OR have permission(s) assigned to it.
- Fix for audit trail where it does not record an event when group is created or deleted.
- Fix for password policy, to prevent users from using previously used password.
- Fix for export to ADTG format from Data tab. In previous version it does not work and resulted into empty files.



- Fix for wrong audit trail reporting where it displays incorrect deleted username.
- Fix for report that shows wrong results for hardness calculation and other related values when PC in EU(German) regional settings.
- Fix for Final Distance test, where distance target value field does not get converted into current units.
- Fix recorded event sequence within audit trail for a rupture test type, in previous version audit trail does not record some of those events.
- Fix to show correct units for load values within exported report.
- Fix for Audit trail where it does not register print event.
- Fix for security dialog where changes in user login does not immediately reflected within Membership tabs of the Security dialog.
- Fix for user/permission implementation to ensure that users' permissions correspond to what it is set to be: make sure that user can't export PDF or Excel reports if permission to export is not given.

Customers with current installations of TexturePro CT can log in to the licensing website (<https://ametekbrookfield.flexnetoperations.com/flexnet/operationsportal/logon.do>) using their existing Activation ID, download the TexturePro CT 1.10.39 installation, and run this installation to update their software.

Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on laboratory viscometers, rheometers, and software.

Thank you for your continued support. If we can help you with any questions, please contact us online, call us at (508) 946-6200, or email us at MA-MID.ccs@ametek.com.

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