

Important Notice to our Customers

Product Change Notice 211001A

Date: Oct. 1, 2021

Re: EOS TT-200 and TT-220 viscometers

To Our Valued Customers:

We appreciate your use of the TT-200 and TT-220 process viscometers. The purpose of this notice is to inform you that these process viscometers will no longer be serviced for repair after Oct. 1, 2021.

PCN Type:

Notice of end of product service (EOS) informing customers that repair services for existing TT-200 and TT-220 process viscometers will no longer be offered after Oct. 1, 2021

Product(s) Affected:

TT-200 and TT-220 process viscometers

Customer Impact:

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue product repair services and support as of Oct. 1, 2021. Please note that AMETEK Brookfield will continue to offer factory calibration for these products.

AMETEK Brookfield offers products that perform similar functions as the TT-200 and TT-220 process viscometers, including the FAST family of process viscometers, that can be used in many instances. Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on our current line of process viscometers or contact AMETEK Brookfield for recommendations on alternate products.

Contact:

AMETEK Brookfield
11 Commerce Blvd.
Middleboro, MA 02346 USA
Phone: (508) 946-6200
Email: MA-MID.ccs@ametek.com

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