

# **Important Notice to our Customers**

# **Product Change Notice 201111A**

Date: Nov. 11, 2020

Re: EOL of YR1 rheometer

#### **To Our Valued Customers:**

We appreciate your use of AMETEK Brookfield viscometers and rheometers. The purpose of this notice is to inform you that the YR1 rheometer will no longer be repaired or serviced after Nov. 11, 2020.

# **PCN Type:**

Notice of end of product service and life (EOL) informing customers that all repair AND calibration services for YR1 rheometer will no longer be offered after Nov. 11, 2020.

#### **Product(s) Affected:**

YR1 rheometer

#### **Customer Impact:**

Due to the age of this product and the limited availability of components, AMETEK Brookfield will discontinue all product support, including factory calibrations, as of Nov. 11, 2020. Please visit the AMETEK Brookfield website at www.brookfieldengineering.com for more information on currently available laboratory viscometers and rheometers or contact AMETEK Brookfield for additional information and recommendations on alternate products.

#### Contact:

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